

Bridges Outreach Impact Report 2020-2021



DEMANDING CHANGE Ending Homelessness

OUR MISSION

Bridges ends homelessness through volunteer-driven outreach and individual case management focusing on health, housing and independence. We form relationships with those experiencing homelessness while meeting their most urgent needs.



Dear Friends:

I'm thrilled to share that the attached publication shows a new look for Bridges – and perhaps more importantly, new language to describe the approach to our timely and necessary work. Our new logo displays a door opening in the "e", representing both the doors which our teams open each and every day, and our ultimate goal to ensure every person in need has their own front door.

Having the ability to close and lock a front door of your own home represents both safety and security, which is missing for the unsheltered and even those with a sheltered existence. Further, our tagline: **Demanding Change. Ending Homelessness.** represents both the urgency and intensity of our daily work. Our professional Case Managers work daily demanding change across the very systems intended to help people who are experiencing homelessness. They refuse to accept that a person must sleep on the streets because safe shelter, or permanent housing are unavailable. Bridges believes that **one person experiencing homelessness for one night is an urgent crisis.**

Since the first days of the pandemic, the Bridges team was all hands on deck and we had to lean in, conducting a new kind of consistent Outreach. We have had more than **11,000** engagements on the streets – and have been lucky enough to partner with the City of Newark to facilitate hundreds and hundreds of shelter placements, connections to services, and enrollments in benefits – even housing vouchers! **We have been able to end homelessness more than 60 times so far.**

One of the most meaningful parts of this journey to date has been the overall community connection. It has been remarkable to watch the way the community has come together; helping those who experience homelessness; creating long-term, creative solutions for some of our most vulnerable neighbors.

Words cannot convey the gratitude we have for our generous and supportive friends in the community. In this report, I look forward to sharing with you the details and impactful growth we have made together since last year. I know that with your partnership and support we will continue to make outstanding strides in the coming months and years.

Thank you for your partnership. Together, we are ending homelessness.

Sincerely,

Richard Uniacke President

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COVID Impact Timeline

During the first week of March, 2020, the first case of Covid-19 had hit New Jersey. By April 1, 2020 Bridges had a new Outreach and Engagement Team, working every single day, from 3:00pm-11:00pm, on the streets of Newark. At first the approach was binary: either you had a fever, cough, shortness of breath (or been around someone who did), or not. Yes – we get you health care – immediately. No – we'll take you to a shelter – right now. Or better still – a hotel, with your own room, three meals a day, and on-site case management support. Media outlets were widely reporting that people experiencing homelessness were uniquely threatened by COVID-19 and suddenly, perhaps for the first time, tackling homelessness became part of a public health response. We became a different kind of front-line worker in the path of a global pandemic, and quickly learned that this work would become more important than we might have initially realized. After all, you can't "stay home" if you don't have one. And you are uniquely susceptible to this virus if you don't have a front door of your own to close and lock to shield you from this pandemic.

Follow the included impact timeline to reflect on the remarkable work and partnerships created during a year like we've never seen before.





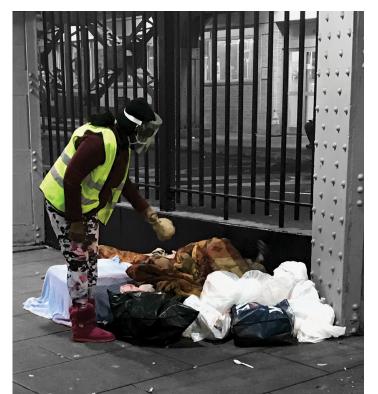


MARCH 5, 2020	Suspended volunteer program on Runs, Using Staff Only
MARCH 21, 2020	Runs to NYC are suspended
MARCH 23, 2020	Bridges staff are fitted for N95 masks with the City of Newark
MARCH 26, 2020	In just 1 week, Bridges staff had 154 interactions with unsheltered people in Newark, resulting in transport to shelter and medical care as needed
APRIL 1, 2020	Daily outreach begins with new Outreach Specialists
APRIL 3, 2020	Bridges holds first Virtual Town Hall to update community on Covid response
APRIL 15, 2020	City of Newark opens Holiday Inn as a temporary shelter. Bridges assists 150 People off the street and provides transport to Holiday Inn
APRIL 24, 2020	Increase to 5 Outreach Specialists for daily outreach 7 days a week
MAY 5, 2020	Engaged with over 1,300 people since start of pandemic, transporting 372 to shelter and 195 to hotels
MAY 9, 2020	Partnered with NJTransit to hold outreach at Newark Penn Station
JUNE 27, 2020	Volunteers are invited back to Outreach Runs

JAN 18, 2021 Bridges participates in first Virtual MLK Day of Service MARCH 5, 2021 Bridges is awarded 30 housing vouchers with Monarch Housing for housing development in the City of Newark, prioritizing the homeless MARCH 19, 2021 Partnered with City of Newark to assist with Newark Hope Village shipping container housing APRIL 1, 2021 Awarded \$100,000 by the NJ Pandemic Relief Fund for the second time MAY 5, 2021 Bridges holds virtual BridgeFest, raising over \$38,000 MAY 20, 2021 Partnered with University Hospital in Newark for Trauma Recovery Center **AUGUST 1, 2021** Partnered with Newark Equitable Vaccine program to help facilitate Covid and Flu vaccines for unsheltered population NOV 15, 2021 Seth Boyden Collaboration and Outreach **Begins** NOV 24, 2021 Count of unsheltered individuals in Newark

hits 1,366 since January 2021

NOV 30, 2021 63 individuals housed since March 2020



BridgeFIT, in lieu of its annual 5K, raising

JULY 1, 2020 Almost 600 people placed into shelter to

SEPT 26, 2020 Bridges holds first virtual fundraiser,

date

AUG 21, 2020 Runs to NYC begin again

over \$26,000

NOV 2020 Over 1,000 shelter placements and 22,000 lunches served

DEC 16, 2020 Partnered with Summit area organizations as Summit Warm Hearts to provide winter shelter and food for 12 summit residents

DEC 31, 2020 Over 7,000 outreach encounters with 1,185 shelter placements

Daily Street Outreach Program Spotlight

PROGRAM OVERVIEW

Bridges' Outreach Specialists are out in Newark 7 days a week from 3pm to 11pm trying to reach the vulnerable unsheltered population that need help outside of regular business hours. These specialists offer food, clothing, help with a shelter placement, vaccine information and refer clients to visit our Project Connect office for holistic case management.





1,195 clients placed in temporary shelter

10,500 Outreach Engagements



Almost 80,000 Brown Bag Lunches distributed





Case Management Program Spotlight

PROGRAM OVERVIEW

At Project Connect, professional case managers work with homeless and newly housed clients individually to create an attainable set of goals that will lead to better health, and ultimately housing, a job and independence.



STEPHANIECASE MANAGER

BUILDING RELATIONSHIPS, STEPHANIE, CASE MANAGER

"I have been working with the homeless population for five years and in mental illness support services for over ten years.

Relationship-building begins with a conversation with the client. **Building that trust is the most crucial component.** As you converse, you begin to hear barriers, hone in on their priorities and which are most important to tackle first. Are they homeless living on the street? Are they in a shelter looking for permanent housing? Depending on where they are in the process determines the first steps.

For my newly-housed clients, the most critical hurdle can be transitioning them back into permanent housing. It can be a cultural shock to relearn how not to be homeless. To facilitate this, I try to have all furniture and supplies in the home when they move in. It establishes the space as their home and is a collaborative transition.

Once housed, we work on immediate needs such as finding income, obtaining a phone, building credit, solving any food insecurity, and connecting with needed services.

The satisfaction of building relationships and helping people get established in their new lives makes it worth it."



Outreach Donations and Runs Program Spotlight

PROGRAM OVERVIEW

The Bridges Run is an opportunity for a group of trained volunteers, along with Bridges' staff, to go directly to the streets and shelters to meet homeless men, women, and children. On a typical Bridges Run, our truck is loaded with fresh, ready-to-eat meals in bags, sustainable lunches (long shelf life provisions), and soup, among other items of necessity, for those living on the street or in dire need. Our volunteers share conversation and bridge the gap between the housed and homeless.

Our tireless community of supporters from schools, religious institutions and community organizations provide lunches, hygiene kits, clothing and cold weather items that are given out every single day.





Volunteer Spotlight



Our friends at St. Helen's Church in Westfield have been steadfast partners since before the pandemic, and have continued making 100 lunches for Bridges every single week throughout 2020 and 2021. In 2021, they added a weekly bottled water donation. They deepened their commitment this past year with the donation of a 12 passenger van in which we are able to transport our clients to critical services. We are so grateful for their commitment to our mission.



A client gets some needed rest and warmth in the Bridges van on the way to shelter.

2020 Financial Overview



Front Door Society Members

Thank you to our monthly donors who are committed to helping our clients get a front door of their own



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