



Title: Outreach Clinician

Reports to: Director of Programs & Impact

The Outreach Clinician will provide leadership for the expanded Outreach & Engagement Program in Newark and play a key role in connecting the Community Crisis Response System. In the field they will provide brief, intensive clinical services and supportive case management services to individuals and families experiencing homelessness, or facing imminent homelessness to help them overcome barriers to housing. This role requires a dynamic team player who is willing and able to figure things out when presented with something new. While Bridges Outreach is celebrating its 35th year, we are growing rapidly and seek a team member who can dive right in and enthusiastically play a key role in ending homelessness in our region.

Services may include but are not limited to:

- Primarily working from 3pm-11pm, five days each week. While the final schedule is flexible to a degree, this key shift is a primary responsibility
 - As the overall leader of the expanded program, the successful candidate will need to balance oversight of teams working around the clock
- Providing solutions-focused coaching and motivation interviewing in situ (meaning meeting the client on the street/where they are living) to work towards becoming housed
- Assessing the client for mental and behavioral health challenges using standardized assessment tools
- Assisting the client with gathering documentation, increasing income, accessing appropriate mental and physical health services, and any other services that can assist an individual to improve his/her/their quality of life
- Providing leadership to the comprehensive Outreach Program to enhance the overall efficacy of Mobile Case Management Services
- Serve as a key leader in the expansion of the Community Crisis Response System in Newark
- Partner with Office of Homeless Services, Office of Violence Prevention and Trauma Recovery, Newark PD, area Hospitals and more to establish a deeper, interconnected approach to crises involving homelessness in Newark

In addition to the above, the incumbent will:

- Assist clients with obtaining entitlement benefits including (GA, SSI, TANF, SNAP, etc.); and help them to obtain various forms of identification including birth certificates and social security cards.

- Assist with applications for supportive and subsidized housing and research potential locations for affordable rental housing; build relationships with prospective landlords and identify appropriate permanent housing options.
- Collaborate with community substance abuse and mental health providers to ensure seamless referral and treatment handoffs.
- Document and track client progress, (HMIS and other platform(s) TBD) according to program standards; and prepare case-related reports including, but not limited to, demographics, outcomes, successes, and challenges. Participate in, and help to run and maintain, the Case Managers' Collaborative, comprised of case managers from other agencies in the County also serving the needs of homeless person, to share best practices and provide resources to all.
- Develop service/ goals plans, monitor, and evaluate clients progress conduct supportive counseling
- Record all intake interviews and subsequent meetings
- Conduct or refer clients to healthy living and stability workshops (i.e. budget fiscal management, daily life skills, tenant rights and other related topics)
- Develop and maintain links to social service agencies and referral sources
- Act as a liaison between clients and agencies rendering services to clients within your caseload
- Maintain legible complete files and reporting deadlines
- Participate in weekly case conferences; attend staff meetings and trainings as required
- Provide oversight for and work in tandem with volunteers and interns

Requirements

MSW, LCSW Required

Management experience a plus

Willingness to learn and be trained on new skills

Fluent in Office Application: Excel, Word, PowerPoint, Gmail

Excellent written and verbal communication skills

40+ hours per week – mostly Monday through Friday. Nights and weekends when dealing with company events